

What is Hygiene Standard Plus?

For your safety and protection, Sava Hotels & Resorts has introduced a number of hygiene measures in keeping with the recommendation by the National Institute of Public Health (NIJZ) and the measures and recommendations drawn up by the World Health Organization (WHO). Working with our medical staff, we have enhanced these measures even further, creating an extensive set of hygiene standards known as Hygiene Standard Plus.



List of Hygiene Standard Plus measures

The staff



- Only healthy staff may come to work. We check the health status of our staff every day.
- Our staff attend regular training sessions in keeping with internal training programmes on protection, hygiene and safety.
- We provide all the necessary personal protective equipment for our staff.
- If a guest or staff member is found to have symptoms of a respiratory infection, we have protocols in place for testing and isolating patients.

Camp



- Thermometers for measuring body temperature are available at our reception desks.
- All individuals are requested to keep a distance of at least 1.5 m from other people while queuing at receptions. Please enter the reception individually.
- Contactless, sensor-operated hand sanitizers are provided at the reception and in all common areas.
- The reception desks are regularly sanitised.
- All enclosed spaces are aired several times a day.
- We try to avoid handling paper, pens and printed materials as much as possible.
- We recommend using contactless payment.
- The campsite access keys/cards are sanitised for each guest and safely handed over to the guest.
- Bathrooms are cleaned and sanitised every hour or as required based on the frequency of use.
- After private bathrooms (Bled Camping) have been thoroughly cleaned and sanitised, the doors are sealed with a special sticker as a sign that nobody else has entered it until the guest arrives.
- The staff at the reception wear protective face masks.

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- All enclosed spaces are aired several times a day.
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- We recommend using contactless payment.
- The glamping hut and private bathroom access keys/cards are sanitised for each guest and safely handed over to the guest.
- After the glamping huts and private bathrooms have been thoroughly cleaned and sanitised, the door is sealed with a special sticker as a sign that nobody else has entered it until the guest arrives.
- Hot tubs are cleaned and sanitised for each guest.
- Guests can decide that nobody may enter their glamping hut or private bathroom for the duration of their stay. In this case, we recommend regularly airing all enclosed spaces.
- All the decorative elements on upholstered furniture and beds have been removed.
- All bed linen, towels and bathrobes are washed at high temperatures and sanitised.
- The room attendants wear protective face masks and gloves, which are replaced before each cleaning.

All for one and one for all

In addition to providing a personal protection package containing a face mask and sanitising wipes for each guest, we also encourage our guests to adhere to the following expert recommendations from the National Institute of Public Health. Keep a distance of at least 1.5 m from other people all times. Wash your hands regularly or use alcohol-based sanitizers if water and soap are not available. Do not touch your eyes, nose or mouth. Practice good cough and sneeze etiquette. Close personal contact (e.g. shaking hands, hugging) increases the likelihood of infection. Wearing a protective face mask is recommended at least in enclosed spaces.

