

Village safety

 bivillage.com/en/security-in-the-village

Plan your holiday safely!

We at BiVillage have always been attentive to **safety**. We are prepared to make your holiday even more **serene** and **smart**.

Upon your arrival you will be able to use the **official BI4YOU app**: it gives you the possibility to **access all the activities of the village**, even on your mobile phone!

We answer your questions about safety

Upon your arrival

The reception is equipped with an **anti-droplet screen**.

A n **alcohol-based sanitizing gel dispenser** is available at the **reception desk**.

Sanitizing gel dispensers are available in all **common areas**.



Your accommodation unit

Before your arrival, the **floors** are **sanitized** with chlorine-based sanitizing cleaners.

Handles, keypads and other surfaces are sanitized with alcohol-based sanitizing cleaners.

All the **relevant sanitizing measures** taken during cleaning the air conditioning and heating filters will be noted in a special register.



Beach

We have **arranged the beach umbrellas** in a way that guarantees you more **privacy**.

Access to the beach will be organised, so that you can access our beach in complete **safety**.



Animation

Our **fantastic animators** will always be with you.



Our **app** and our staff will give you the possibility to **make a reservation and take part in our events**, this way you will be able to participate in the events **avoiding queues and gatherings**.

The main **activities** will be **accessible through the app** and our social channels.

Restaurants and bars

You can choose to **book our tasty dishes** directly from your smartphone and have them **delivered to your accommodation/pitch** or use your smartphone to **book a table**.



Food and drink establishments are constantly **ventilated**. The tables are placed at a **minimum distance of 150 cm** from each other.

An alcohol-based **sanitizing gel dispenser** is provided in all food and drink establishments, which can be used by both guests and staff members.

The dishes are **served by waiters directly at the tables**. Other food can be served with adequate equipment by waiters with **masks and gloves**.

Glasses, plates and cutlery are washed in the dishwasher with special detergents. The washing temperature is such that it guarantees the inactivation of viruses. The correct washing of the **tablecloths** is guaranteed by the professional laundry used by the Village.

Disposable napkins are used to ensure maximum hygiene.

Common areas

The **floors** are **sanitized daily** with chlorine-based sanitizing cleaners. **Handles, keypads and other surfaces** are sanitized with alcohol-based sanitizing cleaners.



The **common bathrooms** are sanitized by the staff **several times a day** with chlorine-based sanitizing cleaners.

Any **extraordinary sanitization operations** are noted in a special register.

Wellness areas

Access to the wellness areas is specially **defined** in order to guarantee maximum safety conditions. If you wish, you can **book your fitness activities** directly from your smartphone.



The **floors are sanitized** daily with chlorine-based sanitizing cleaners. **Handles, keypads and other surfaces** are sanitized with alcohol-based sanitizing cleaners.

Our staff

The **shift managers** of each department **measure the body temperature** of incoming colleagues.



All staff members whose body temperature exceeds **37.2 °** **won't be able to access** the premises.

The staff changing rooms are cleaned daily. All the surfaces are carefully cleaned with water and detergent, and then disinfected.

Enter and exit

We have provided **different entry and exit routes**, in order to guarantee maximum safety.



Offices

You can contact our offices for everything you need. You can do it by:

- phone
- video call (with the app)
- going to the reception.



In case of necessity

If necessary, you can contact our medical unit.

