

WELCOME CHARTER FOR HOLIDAYS 2020

Charter drawn up on 01/06/20 and likely to change in line with government announcements.

TRAVEL WITH PEACE OF MIND



- Additional health and safety measures
- Signs and markings in place to encourage one-way traffic and safe distancing.
- Hydroalcoholic gel provided in key areas
- Doctor or nurse available nearby

SANITARY BLOCKS REORGANISED



- Restrictions on using communal sanitary blocks (one person per sanitary facility)
- Locking of facilities where social distancing cannot be maintained.
- Frequent and thorough cleaning

POOL AREA OPEN



- Increased monitoring and management of the number of people in high season to ensure your safety (in accordance with government guidelines)

ADAPTED ENTERTAINMENT PROGRAMME



- Evening events and activities in small groups for everyone
- Kids clubs: waiting for guidance under phase 3 of the government's restriction easing plan.

DISINFECTED ACCOMMODATION



- Individual, self-contained accommodation spaced apart from each other and surrounded by nature.
- Thorough cleaning using virucidal products.
- Management protocol for people with symptoms

RESTAURANTS & SHOPS OPEN



- Provision of a takeaway service, option of placing an order
- Reorganisation of the terraces with tables spaced 1 meter apart.
- More dishes served to the table

ONLINE CHECK-IN



- Online check-in: to avoid queues the check-in process will be done before your arrival.
- Secure welcome at reception for collection of keys
- No departure inventory.
- Access to the campsite will be controlled to limit the number of people. Access to visitors who are not staying on the campsite is prohibited

DIGITALISATION OF INFORMATION



- On the Ciela Village App you will find:**
- Facility opening times
 - Activities to do on the campsite and in the surrounding area
 - Notify us of a problem on your arrival or during your stay...



A COMMITTED, TRAINED AND PROTECTED TEAM TO WELCOME YOU



More information available on
www.cielavillage.fr