

CAREFREE CAMPING

In response to the challenges of this year's season caused by the COVID-19 pandemic, Istra Camping campsites have paid special attention to the issues of health, cleanliness and personal space to ensure a pleasant, safe and relaxing stay in nature

STAFF

- Our campsite staff is familiar with all the measures recommended by the World Health Organization, as well as national and local health institutions.
- The staff members check their body temperature before heading to work on a daily basis and maintain good personal hygiene, especially by regularly washing and disinfecting their hands.

RECEPTION AREA

- Disinfectants are made available upon entering the reception area, where guests can read the notices about the recommendations and measures implemented to prevent the spread of infection.
- The reception area is aired and disinfected thoroughly and frequently.
- Guests will soon be able to check in online by receiving an email after having booked the accommodation. They may as well let us know the check-out time to avoid queuing.
- For the time being, Camping Zelena Laguna will share reception with Camping Bijela Uvala.

MOBILE HOMES

- Mobile home cleaning meets high hygiene standards, and includes an even more detailed surface disinfection.
- Mobile home guests may opt for complete privacy (staff members will not enter their accommodation unit unless asked to do so).

FOOD AND BEVERAGES

- Disinfectants are available at the restaurant and bar entrances.
- Seating areas have been arranged to ensure the recommended social distance between guests.
- Tables undergo thorough cleaning and disinfection upon every guest departure.

SANITARY FACILITIES

- Information with health and safety guidelines and social distancing indicators are placed in all sanitary facilities.
- Sanitary facilities' cleaning, disinfection and ventilation have been intensified.

BEACHES, SWIMMING POOLS, SPORTS, ACTIVITIES & EXPERIENCES

- Health and safety guidelines as well as social distancing indicators are present throughout the facilities for easy reference.
- Pool and beach sun loungers have been arranged to ensure social distancing measures.
- All facilities are cleaned and disinfected regularly and thoroughly, while all indoor areas are frequently aired.
- All sports and animation activities have been modified to comply with the recommendations from relevant authorities.
- Sports and entertainment programmes require prior reservation of service time.

Thank you for following the instructions and helping us to ensure the highest levels of health and safety standards for all our guests and employees.