

COVID-19 IMPORTANT INFORMATIONS

NEW INFORMATION ABOUT CROSSING THE BORDER

The Croatian government has announced that from now on you do not need a booking confirmation to enter Croatia.

This decision is addressed to the member states of the European Union Czech Republic, Hungary, Austria, Poland, Slovenia, Germany, Slovakia the Estonia, Latvia and Lithuania to cross the Croatian border.

To easily cross the Croatian border, you need to enter your data in advance via the <https://entercroatia.mup.hr/> web site.

Passengers who do not submit their information in advance will do so upon entering the country at border crossings but that will require more time and that they will probably be diverted to a separate lane.

WE'VE PREPARED FOR YOU

SAFE SERVICES

- All employees have been trained to maintain cleanliness and hygiene in accordance with the standards of our Clean&Safe and Covid-19 Prevention Programme.
- We check the health of all our employees on a daily basis (by taking body temperature and checking for possible symptoms of illness).

ENHANCED HYGIENE MEASURES

- All general measures to prevent illness transmission are implemented and complied with in our facilities, with great emphasis on precise instructions on how guests should behave for even greater safety.
- In order to adhere to basic hygiene standards, our facilities are provided with hot water and liquid soap, as well as hand sanitizers.
- Disposable masks and gloves are available upon request (at extra charge).
- The methods of cleaning and disinfection of all communal areas, rooms and toilets have been enhanced and adapted, with the use of the highest quality cleaning agents prescribed.
- Our standard controls all food & beverages processes from production, delivery and preparation to serving. Our food & beverages management protocols have HACCP certification approved by SGS, the world's leading inspection, verification, testing and certification company. All our employees have the required health certificates and are regularly trained to ensure the highest standards of safety and quality.

SAFE MOVEMENT IN ALL AREAS

- Our system controls cleanliness in the pools and ensure maximum safety during your stay and while using the pool.
- We have ensured enough space for you to move freely and keep distance in all areas.
- We have also provided the prescribed distance between deck chairs both by the pool and on the beach.
- Guests are ensured privacy and safe distance from others during meals.

ADDITIONAL FEATURES

- Safe and fast delivery of food and drinks to your mobile home, glamping tent or your pitch.
- Check in and check out in just a few clicks.

WE RECOMMEND AND EXPECT FROM OUR GUESTS

- Respect social distance of min. 1.5m
- Wash your hands often.
- Use disinfectant dispensers within the facilities.
- Follow and respect our house rules and our advices for care and safety.
- We kindly ask all guests to report any symptoms of illness to the camping staff.

IMPORTANT NOTES

- Before entering the pool area, users must take a shower and go through the foot pool.
- In case of symptoms of COVID-19 please contact the reception by phone and do not come to or use any facility (reception, restaurant, swimming pool, bakery and shop, sanitary block) and we recommend you to be in self-isolation.

In order for you to contribute to your own safety, please cooperate and follow our advice.