



\* EXCEPT NEW GOVERNMENTAL PROVISIONS



## RECEPTION AND CHECK-IN PROCEDURES

- Guests body temperature will not be measured by arrival, even if the management is allowed to check it and preventing access in case of temperature > 37.5 degrees Celsius.
- You will be asked to sign a self-certification form confirming that you are not in quarantine, that you have not had flu symptoms in the last 14 days and that your temperature is less than 37.5 C.
- By checking-in all guests will be given an anti-SARS COV-2 information note. In case of a symptomatic guest, he/she will be isolated with his/her family, awaiting further analysis. No quarantine is required for all other holiday park guests.
- We suggest entrusting the check-in procedure to a single member of the family, who will enter the reception with all the family documents, wearing a mask and sanitizing his/her hands. Gatherings are forbidden.
- We strongly recommend to make your check in online at the link indicated in the booking confirmation, to speed up the registration process on arrival.
- All guests will be given a bracelet for each family member that must be OBLIGATORY worn to allow an efficient access control.
- To ensure our guests' and employees' safety, daily entrances to the holiday park (pools, restaurant, etc.) or daily visits by friends and / or other family members to our guests during the stay are not allowed.



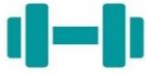
## **MARKET, SHOPS, BEAUTY CENTER&HAIRSTYLIST, BIKE RENTAL AND OTHER SERVICES**

- Market and shops entrance is allowed with mask and gloves, sanitizing your hands correctly and following the entry and exit path. We remind you to keep at least 1-meter distance from others. Gatherings are forbidden.
- Beauty center and hairstylist services are available only on reservation. The use of mask is recommended.



## **BAR & RESTAURANT**

- Gatherings are forbidden. Our staff will drive guests to the table, which will be properly sanitized by our collaborators at each family change.
- Inside the restaurant, guests must wear a mask whenever they are not sitting at the table and your hands must be sanitized properly at the entrance.
- Take-away and delivery service will be available on reservation.



## **GYM, MINIGOLF AND PLAY AREAS**

- At the gym, guests do not need to wear a mask but they have to sanitize their hands properly.
- Every gym equipment and accessory will be properly cleaned and sanitized at each change of use between one guest and another.
- Minigolf and playgrounds are open, ensuring a daily sanitization. It is strongly recommended not to create gatherings; the entrance will be checked by our staff.



## **POOLS**

- The entrance to the swimming pools will be managed by our staff.
- It will be possible to book sun-chairs and umbrellas in advance. No entrance will be allowed without reservation.
- The arrangement of any equipment (deck chairs, sun beds) will be implemented keeping the distances. At each change they will be sanitized by our staff.
- Each guest is invited to take a shower before entering the pool.
- Use of swimming cap in water is mandatory.



## **ANIMATION**

- Outdoor fitness activities (yoga, zumba, etc.) will be increased and on reservation by a maximal number of people to guarantee the social distancing.
- MiniClub will be guaranteed, respecting the correct social distancing. All kids over 6 years old have to wear a mask for the indoor activities.
- All individual sports are guaranteed (tennis, water sports, agility dog, etc.) and can be practiced in total safety.
- Our animation team will guarantee live music and every form of entertainment possible following the correct social distancing and the ministerial decree. Minidisco will be guaranteed by our stage, keeping the social distancing.



## **SANITARY GROUPS**

- The sanitary facilities are opened and available for our guests. Gatherings are forbidden. We remind that mask is mandatory in every indoor place.
- Every sanitary groups will be weekly sanitized using authorized biocides.
- Floors and surfaces will be daily sanitized using authorized biocides.
- Sanitizing hydro-alcoholic dispensers' solutions for hand hygiene are available in every sanitary group.
- Guests moving in the common areas must always wear a mask when they are not engaged in ordinary personal hygiene operations.



## **ACCOMMODATIONS**

- According to current regulations, Piani di Clodia uses cooperates with a specialized company which, after ordinary cleaning, sanitizes the accommodation at each guest change using certified cleaning products and hydrogen peroxide.
- Sheets and towels will be provide for a fee after proper sanitization and sterilization.
- Pillows will be supplied with water-repellent and antibacterial protection. Due to hygienic reasons, blankets will be given only on request and for a fee to allow a proper cleaning.
- Fabric complements can be sanitized with a hydrogen peroxide-based product.



## **CAMPING PITCHES**

- Guests' campers, caravans and cars must be parked respecting the distance and pitch borders. Social distancing must also be guaranteed using tables, chairs, beds or deckchairs, etc. Gatherings are forbidden.